

2020-12-A
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Telecommunications Carriers			
AUTHORIZED UTILITY REPRESENTATIVE FORM			
CERTIFICATED COMPANY INFORMATION			
Company Name: Clear Rate Communications, Inc.			FEIN: [REDACTED]
DBA/FKA: Clear Rate Communications			Telephone # 877-877-4410
Mailing Address: 2600 W. Big Beaver Road			
City: Troy		State: MI	ZIP Code: 48084
ILEC	IXC	CLEC X	Wireless ETC
REGISTERED AGENT INFORMATION			
Registered Agent: Corporation Service Company			
Mailing Address: 1703 Laurel Street			
City: Columbia		State: SC	ZIP Code: 29201

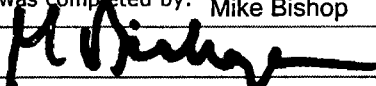
As required by Commission rules and regulations
Print or type company contact person and contact information for the areas listed below:

UTILITY REPRESENTATIVE INFORMATION			
General Manager			
Name: Sam Namy			
Address: 2600 W. Big Beaver Road			
City: Troy		State: MI	ZIP Code: 48084
Phone: 248-556-4500	Email: snamy@clearrate.com		Fax: 248-556-4501
Emergency Contact – Non Office Hours			
Name: Sam Namy			
Phone: 248-556-4525	Email: snamy@clearrate.com		Fax: 248-556-4501
Customer Relations/Complaints Rep			
Name: Kathleen Gobart			
Address: 2600 W. Big Beaver Road			
City: Troy		State: MI	ZIP Code: 48084
Phone: 248-556-4514	Email: kgobart@clearrate.com		Fax: 248-556-4501
Complaints Rep for Complaint Escalation			
Name: Daaiyah Shamsud-Din			
Address: 2600 W. Big Beaver Road			
City: Troy		State: MI	ZIP Code: 48084
Phone: 248-556-4530	Email: dshamsud-din@clearrate.com		Fax: 248-556-4501
Customer Toll Free Contact Number: 877-877-4799			
Engineering Operations			
Name: Paul Timmons			
Address: 2600 W. Big Beaver Road			
City: Troy		State: MI	ZIP Code: 48084
Phone: 248-556-4532	Email: ptimmins@clearrate.com		Fax: 248-556-4501
Test and Repair			
Name: Daniel O'Connell			
Address: 2600 W. Big Beaver Road			
City: Troy		State: MI	ZIP Code: 48084
Phone: 248-556-9556	Email: doconnell@clearrate.com		Fax: 248-556-4501

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UTILITY REPRESENTATIVE INFORMATION			
Regulatory Officer			
Name & Title: Mike Bishop - Corporate Counsel			
Address: 2600 W. Big Beaver Road			
City: Troy	State: MI	ZIP Code: 48084	
Phone: 248-556-9522	Email: mbishop@clearrate.com	Fax: 248-556-4501	
Annual Report Form Mailings			
Name & Title: Jeffery Ortwine - Controller			
Address: 2600 W. Big Beaver Road			
City: Troy	State: MI	ZIP Code: 48084	
Phone: 248-556-9525	Email: jortwine@clearrate.com	Fax: 248-556-4501	
Dual Party Invoice Mailings			
Name & Title: Jeffery Ortwine - Controller			
Address: 2600 W. Big Beaver Road			
City: Troy	State: MI	ZIP Code: 48084	
Phone: 248-556-9525	Email: jortwine@clearrate.com	Fax: 248-556-4501	
Universal Service Fund Mailings			
Name & Title: Jeffery Ortwine - Controller			
Address: 2600 W. Big Beaver Road			
City: Troy	State: MI	ZIP Code: 48084	
Phone: 248-556-9525	Email: jortwine@clearrate.com	Fax: 248-556-4501	
Gross Receipts Mailings			
Name & Title: Jeffery Ortwine - Controller			
Address: 2600 W. Big Beaver Road			
City: Troy	State: MI	ZIP Code: 48084	
Phone: 248-556-9525	Email: jortwine@clearrate.com	Fax: 248-556-4501	
Lifeline Contact			
Name & Title: N/A			
Address:			
City:	State:	ZIP Code:	
Phone:	Email:	Fax:	

FORM PREPARER INFORMATION	
This form was completed by: Mike Bishop	
Signature: 	
Title: Corporate Counsel	Date: 6-9-2020

RETURN COMPLETED FORM TO: Public Service Commission of SC
Docketing Department
101 Executive Center Drive, Suite 100
Columbia, SC 29210

AND Office of Regulatory Staff
Attn. Kari Munn
1401 Main Street, Suite 800
Columbia, SC 29201